

Student Satisfaction Survey 2017-18

The University considers that students are the most important stakeholders in any educational enterprise. In tune with its vision, the University, since its inception has been striving to provide the best learning environment to its students—a task which is being continuously fine-tuned through a structured feedback system—the Students Satisfaction Survey (SSS)—an annually-implemented mechanism of gathering relevant information from the students on their experience of service provided by the university.

1. Procedure

- Duration - March 22–April 27, 2018
- Method - Voluntary–Online Form
- Population - 18620 Students
- Eligibility - All PG + UG (>75% Attendance)
- Campaign - SMS
- Respondents - 2024 unique (10.89%), (Female: 1195, Male: 832)

2. Categories of Evaluation

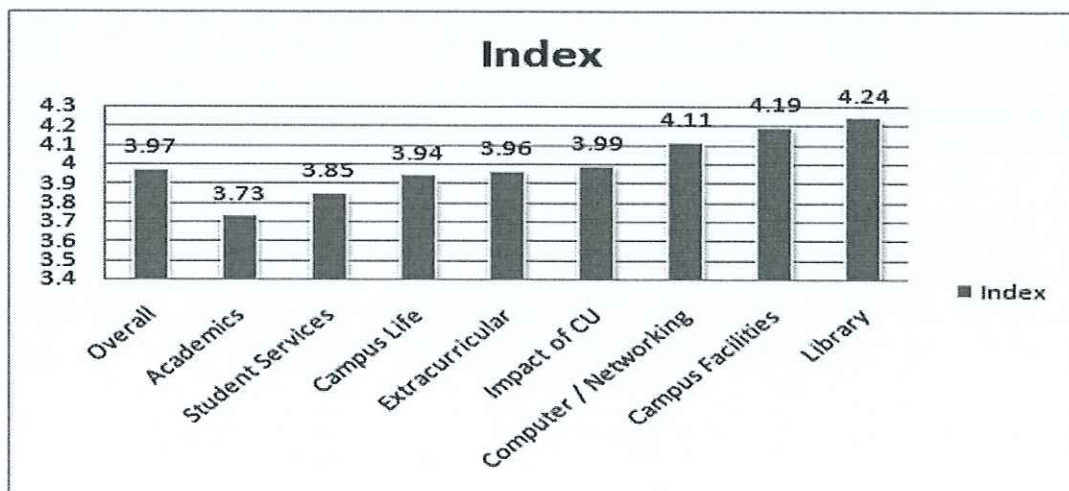
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3. Methodology

Very Good	Good	Average	Satisfactory(Fair)	Not Satisfactory
5	4	3	2	1
Satisfaction index = (frequency x point)/ total respondents				

4. Summary of the responses

Very Good	Good	Average	Satisfactory	Not Satisfactory
38%	38%	13%	05%	06%



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